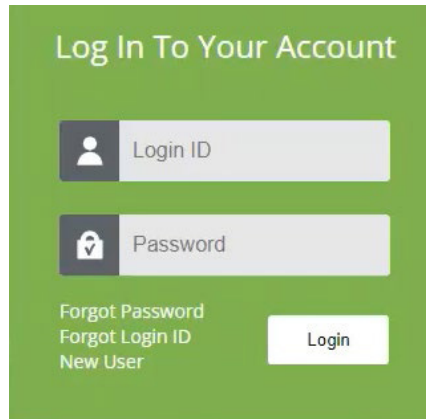


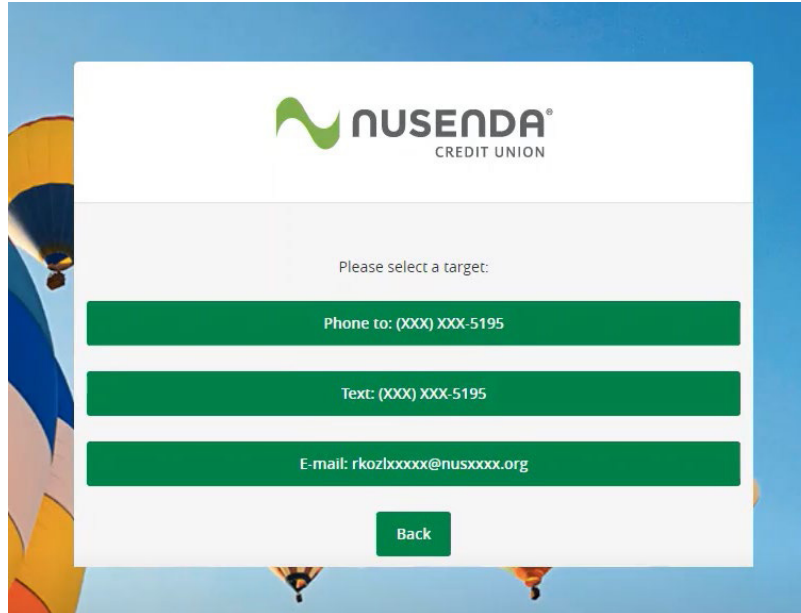
1

You will need to enter your login ID (Western Heritage User Name) and password (Western Heritage Password) on the Nusenda.org login page, then select **Login**.



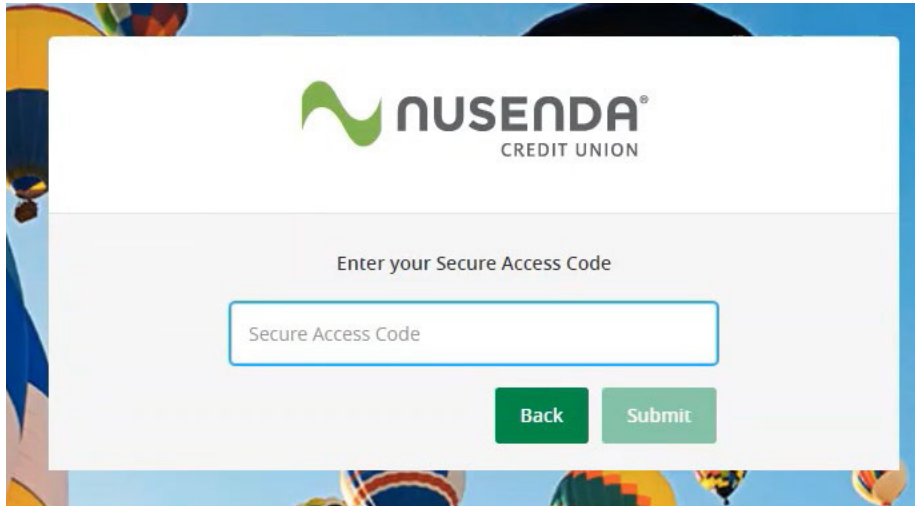
2

You will then be prompted to select a secure access method on file to receive a **secure access code (SAC)**.



3

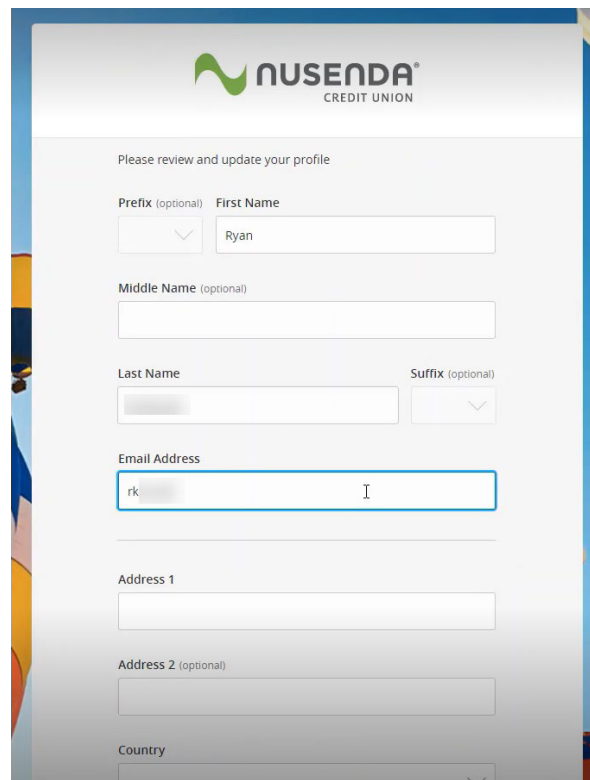
Once an **SAC** is sent, you will be prompted to enter the **SAC** received.



4

Once the **SAC** has been successfully validated, you will be presented with a to review and update your profile information. This information includes the following information:

- a. Prefix, First Name, Middle Name, Last Name, Suffix, Email address, Address 1, Address 2, Country, City, State, Zip, Phone Country, Home phone, and Work phone.

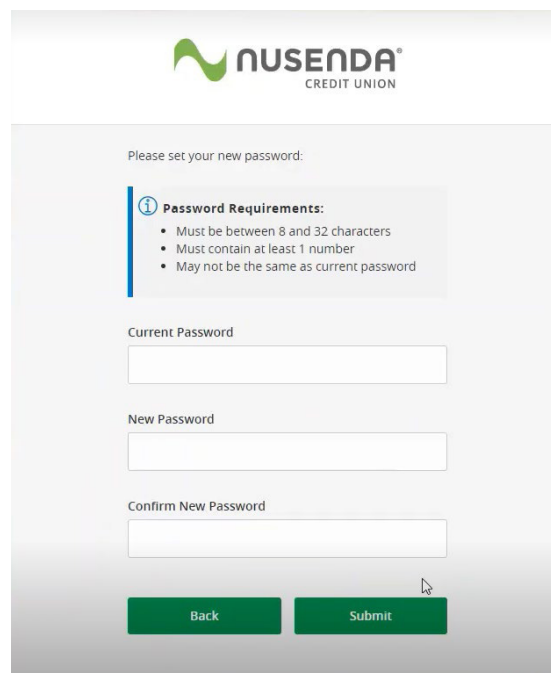


5

When all profile information has been updated and/or confirmed, please scroll down and select **Submit Profile**.

6

Next, you will be prompted to set a permanent password. Here you will enter the temporary password provided and then enter a password of your choice twice to confirm, then select **Submit**.



The screenshot shows the NUSENDA CREDIT UNION logo at the top. Below it, the text reads "Please set your new password:". A section titled "Password Requirements:" lists three criteria: "Must be between 8 and 32 characters", "Must contain at least 1 number", and "May not be the same as current password". Below this are three input fields labeled "Current Password", "New Password", and "Confirm New Password". At the bottom, there are two green buttons: "Back" and "Submit".

7

Lastly, you will be prompted with the **Device Registration** page. Here you can select **Register Device**, if on a private device, to allow you to bypass the **SAC** prompt when logging in from this device in the future. If you are not on a private device, we discourage registration to ensure that a **secure access code** must be verified upon future login.

